

**KARA ANNUAL RESIDENT ASSOCIATIONS EXCELLENCE AWARDS SELECTION  
CRITERIA**

The Annual Resident Associations Excellence Awards (ARAEA) is an initiative of The Kenya Alliance of Resident Associations (KARA), an umbrella body of Resident Associations in Kenya.

The awards seek to identify, through a public-driven and interactive process, and reward resident associations that have demonstrated exemplary performance in promoting access to public services. The awards are informed by the fact that Resident Associations play a very vital role in enhancing access to public services and improving quality of life in Kenya yet these efforts are rarely recognized and appreciated. Additionally, there is need to focus public attention on the importance of resident associations in promoting structured engagement with the government and improving service delivery in Kenya.

The awards therefore is designed to address the twin issue of celebrating the work of Resident Associations in Kenya and rewarding those that have done exceptionally well in influencing provision of better services and championing the interests of their members. The awards will promote learning as well as stimulate positive competition aimed at promoting effectiveness of Resident Associations in the service delivery agenda. The awardees will be announced at the Kara Annual Resident Associations Summit and Awards 22<sup>nd</sup> November 2019.

**Criteria for Selecting Winners:**

A panel of competent judges will review all the entries received and determine the awardees for each category based on the following criteria:

<b>CRITERIA</b>	<b>DESCRIPTION</b>	<b>SCORE (%)</b>
<b>Innovation</b>	Is the idea distinctive and practical? Does it provide a new dimension to addressing service delivery challenges faced by resident associations?	20
<b>Relevance</b>	Is the entry in line with the set objectives of the awards? Does the idea address the needs and expectations of residents association members?	15
<b>Clarity</b>	Is the citation well articulated to give a clear picture of what the association has achieved and is seeking to be awarded for?	10
<b>Output</b>	Is the output of the idea submitted Specific, Measurable, Achievable, Realistic and Time bound - SMART?	10

<b>Ethical</b>	Was the process followed to achieve the idea above board and devoid of any unethical practices?	15
<b>Sustainability</b>	Have proper mechanisms been put in place to ensure sustainability of the idea?	20
<b>Scalability</b>	Can the idea be expanded to accommodate growth or increased demand? Can it be replicated by other resident associations?	10
<b>Total (%)</b>		<b>100</b>